



## R.J. & G. COLLISION AND AUTOMOTIVE REPAIR, INC.

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# WRITTEN WARRANTY

RJ & G Collision and Automotive Repair, Inc., hereby provides a Limited Warranty on repairs performed by the shop. This Limited Warranty is valid only for as long as you own the vehicle stated herein, and is for the person to whom this Limited Warranty is granted and whose name appears herein and on the original work order. This certificate assures the repairs to which you and RJ & G Collision and Automotive Repair, Inc. have agreed on Repair Order No. \_\_\_\_\_ have been completed. We guarantee the work performed at RJ & G Collision & Automotive Repair, Inc. so long as said vehicle shall remain under the present ownership. Items on the repair order, such as Sublet Labor, are subject to the guarantee of those suppliers. This warranty shall only apply if the defects occurred under normal driving conditions and not where any vehicle has been subjected to accidents, negligence, abuse or misuse. Items specifically excluded from this warranty are rust coming through the metal, scratches or gravel marks acquired from driving conditions. This is a fragmented, four-part WRITTEN WARRANTY and specific additional stipulations pertaining to each fragmented part are stated hereafter:

**1. Metalwork:** RJ & G Collision & Automotive Repair, Inc. provides a lifetime Written Warranty against defective workmanship to include welding and the application of materials utilized in making collision repairs against cracking, flaking, pitting, or deterioration. The shop will, at its own discretion, repair and re-paint, any metalwork warranted hereby, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance or care of the vehicle, excluding rust repairs. This metal work warranty excludes any rust repair, rust panel replacement or rust panel sectioning.

**2. Painting:** RJ & G Collision & Automotive Repair, Inc. provides a lifetime Written Warranty through the Sikkens Lifetime Warranty Program on painting-related priming and painting work against solvent blistering, peeling, hazing and excessive loss of pigmentation; and, a One (1) year Written Warranty on the application and adhesion of decorative stripes and decals, excluding defects which are caused by extreme environmental conditions to which the vehicle may be exposed. The shop will, at its own discretion, re-prime, re-paint, re-stripe, or re-decal the specific section or sections of the vehicle warranted hereby. Paint Warranty is valid only when paint is applied over original factory finishes that are free of defects.

**3. Mechanical Repairs:** RJ & G Collision & Automotive Repair, Inc. provides a One (1) year Limited Written Warranty, from effective date stated herein, on all mechanical repairs pertaining directly to original collision damage, excluding suspension, air conditioning or other electrical assemblies or components. The shop will, at its own discretion, re-repair any mechanical assembly or component warranted hereby, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.

**4. Parts:** RJ & G Collision & Automotive Repair, Inc. provides a Twelve (12) month or Twelve thousand (12,000) mile Limited Warranty, from effective date stated herein, unless manufacturing warranty is less or more, on new parts installed by or at the shop. (Note: Shop warranty does not exceed Manufacturer's Warranty.) We will assist you in handling any claim under the supplier's guarantee. The shop will, at its discretion, repair or replace any defective part warranted hereby, when claim is made within warranted period, unless caused by or damaged resulting from unreasonable use, maintenance, or care of the vehicle.

SPECIFICALLY EXCLUDED are incidental costs such as towing fees, car rental charges, travel expenses, or assemblies and components which are not specifically covered by this WRITTEN WARRANTY, nor are consequential damages such as damage to other assemblies and components from a defective part or installation of such part installed or repaired during the repair included in this WRITTEN WARRANTY.

This WRITTEN WARRANTY shall not be varied, supplemented, qualified, or interpreted by any prior course of dealings.